



2019-2020

For us, it's not simply about feeding students. It's about how we do that, who we engage along the way, and the outcomes of that engagement. With more than 26 years combined in both the food service and education sector, we are ready and excited to meet the nutritional needs of school communities.

Our goal is to reintroduce healthy, vibrant, scratch made meals, served in age appropriate portions, meeting the nutritional needs of students, and well within the guidelines of Early Childhood Development Policy #711.

Regular meals will be offered Monday, Tuesday, Thursday and Fridays of each week at a cost of \$5.25, not inclusive of milk. Each meal will include a serving of Fruit, Vegetable, Grains, Meat or Alternatives, or Dairy, which will encourage eating / sampling of a variety of healthy foods. Special event meals, Christmas, Easter, for example will have a higher price point due to the food costs.

Meals will be served from the service window, on real plates with real utensils, reducing the amount of landfill to almost zero from our service. Please discuss this with your child if you are new to our school. Students must come up to the window where they are greeted, and served lunch. We want students to succeed when it comes to Hot Lunch, so being prepared is a best practice. Please discuss this with them. If their name is not on the daily sheet, (mistakes happen on both our account and parents), please know that we will always feed your child, and after lunch we will look into issue. Our monthly order form is designed for parents to cut one side which is returned to school, the other for reference, thusly letting you and your child know when they have ordered.

### **Important Notes for Users:**

Tots n' Taters are **NUT FREE** in the kitchen. We can not however offer a 100% guarantee due to other possible allergens we have in our kitchen, such as dairy, eggs or soy which may have intentionally or unintentionally come in contact without our knowledge. The same holds true for our Wholesale Suppliers, who may have intentionally or unintentionally come into contact with allergens.

**PLANNED ABSENCES?** Providing we receive correspondence from you with 3 Business Days' Notice, we will happily issue a credit (or credits) for planned days absent. **Credits will be carried forward, the same as SNOW DAYS to the month of May 2020, so they may be applied on June's order form.**

Correspondence should be sent to us at [chefroberta@gmail.com](mailto:chefroberta@gmail.com) or via Facebook in a Personal Message. Please be sure to include your child's name/homeroom teacher and of course the day/dates of absence.

**SICK DAYS?** If your child is sick, or experiences an unplanned absence, we are not able to issue credits. The meal will be played forward with the direction of a classroom Teacher or Principal, to a student who will appreciate and enjoy it.

**EARLY DISMISSAL?** If school is in session and District Office calls an Early Dismissal (due to weather, bussing, safety, power failures, or any other situation beyond our control) we do not Issue credits.

**ASD-W ANNOUNCED SNOW DAYS:** Yes, it's inevitable they're coming! In the event of an ASD-W announced Snow Day, we will honor credits to all families who have ordered on that day. **HOWEVER, CREDITS are carried forward to JUNE, and we WILL NOT ACCEPT ANY BEFORE THEN.** We will post the list of credits in May, before June's order is due, for your convenience.

**FLOODING:** We have for the past 3 years, honored any orders placed on days that the school was directly affected by flooding. This has resulted in a substantial loss for our small business. This year, we are choosing to be proactive and will be closing during a project time frame that hopefully corresponds with the annual flooding. We will be posting more on this come FEBRUARY 2020.

Users of Tots 'n Taters, can find us on our Facebook page, where they will be able to see our daily lunches, upcoming menus, culinary events, collaborative fundraising in support of their school, and so much more.. <https://www.facebook.com/TotsnTatersCaterers/>